



POLITIQUES

Terms and conditions of sales

- 1 - The minimum amount for a regular order is \$50.00 net before taxes.
There will be a service charge of \$10.00 for any orders that are below the minimum required.
- 2 - Please take note that the transport is prepaid for all orders of 750\$ and over before tax. (**Excluding EqoFluids air lines and refrigerated air dryers**)
For all EqoFluids air lines and air dryers, the transport is prepaid for all orders of \$3000 and over before tax delivered to Ontario and Quebec.
The prepaid transport does not apply on special items ordered from Tsunami, SMC or all other suppliers
not being part of regular Airmax program.
A reminder that the politic of non-cancellable, non-returnable and non-refundable still applies to all special items ordered at SMC.
- 3 - All Airmax products are sold in standard packaging, as indicated in the price list. All items sold in
non-standard packaging will be increased by 20%.
- 4 - All orders to be cancelled must be submitted **in writing** to Airmax
- 5 - Should shortages or damaged items occur, please immediately contact our customer service department in
order to take the necessary steps for a settlement. All claims must be made no later than 5 days after the
receipt of goods. Claims for shortages or damages while in transit are the responsibility of the client and
must be filed directly against the carrier.
- 6 - All repairs requires a pre-authorization by an Airmax customer service or technical representative. For
certain applications our products are subject to severe operating conditions causing premature wear. In
some cases, it is preferable that user repairs instead of replacing the item. We offer replacement parts for
a range of products. We also offer a repair service. The cost of an estimate is \$20.00 however, if the item
is repaired, the estimate charge will be deducted from the cost of repair. Freight not included.
- 7 - The design, material, specifications and application criteria of all products sold by Airmax are subject to
changes without notice.
- 8 - Airmax warrants its products to be free from defects in workmanship and materials under normal operating
conditions for a period of 90 days after reception date. Airmax will not be held responsible under this
warranty if...; the product is used other than in accordance with specifications; the product is subjected to
abuse or negligence; damages caused by accident or an unintended use. The liability of Airmax will be
limited to an exchange, repair or a credit of the defective product. **Please contact a customer service or**

technical representative to obtain authorization, prior to issuing credit exchange or repair. Airmax shall not be liable or responsible for injuries or damages to persons or property arising from the use or operation of Airmax products. Subject to change without notice.

9 - Net 30 days **after billing date.**

10 - All prices, terms and conditions on this price list replaces all previous ones. Taxes are not included.

All prices are subject to change without notice.